

How to activate and use your ParentVUE account

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How do I activate my ParentVUE account for the first time?

To access ParentVUE, parents will need to activate a new parent portal account. In order to activate your account, parents will receive an account activation letter that includes a unique Activation Key or URL necessary for setting up a ParentVUE account. If you are a new parent who has never enrolled a student at Elgin School before, you will need to contact the school directly before receiving a ParentVUE account.

Mailer Activation Directions							
	o oita.apscc.org/pxp2_login_parent.aspx?r SessionId=True®enerateSessionId=T						
	er right hand corner of the login page, e Options " and then select " Activate						
	Login						
	User Name: Password: Login Login Mere Options A Password Forgot Password						

S Mobile App URL

Android App



ParentVUE Support Guide

Step 3: Review the Privacy Statement and click "I Accept"

Step 1 of 3: Pri	vacy Statement
following Privacy Stateme nent	ent and click the Accept button to agree to
peans that you agree to th	ne above Privacy Statement.
	ic above i mady otatement.

Step 4:

Enter your **First Name**, **Last Name** and the **Activation Key** exactly as they appear in your account activation letter, then click "**Continue to Step 3**"

	enter your first name, last name and the 7 character authentication key (provided to the district), to activate your ParentVUE account:
First Na	
Last Na	me
Activat	on Key
	Continue to Step 3



How do I access ParentVUE after activating my account?

To access ParentVUE again after you have activated your account:

- 1. Navigate to <u>https://sonoita.apscc.org/PXP2_Login_Parent.aspx?Logout=1®enerateSessionId=True&Logout=1®enerateSessionId=True</u>
- 2. If prompted, select "I am a parent"
 ParentVUE and StudentVUE Access
 ParentVUE and StudentVUE Access
 I am a parent>
 I am a student>
- 3. Enter the **User Name** and **Password** you created during the account activation process

	Login	
	Sonoita Elementary Scho	ol District #25
User Name:		
Password:		
		Forgot Password
	Locia	
	Login	

4. You are now in ParentVUE





How do I switch student views?

If you have more than one student at Elgin School, follow the steps below to switch student views:

- 1. Navigate to the ParentVUE web application and log in.
- 2. At the top left of the ParentVUE screen, click on the drop down arrow next to the student name and select another student.



What information can I access in ParentVUE?

Calendar: How do you check assignments and due dates?

The Calendar can be used to view assignments and events from your child's school and teachers.

Follow the steps below:

- 1. Click on **Calendar** in the left-side menu.
- 2. Sort assignments/events by teacher, type, and/or status.

Billy Hope High Schoo	4					My /	Account Help Logout
ID: 905483 (949-555-1212)							nt School District
						Good aftern	oon, Billy Abbott, 1/27/2020
Home	CALENDAR	र 🖉					
Synergy Mail		2					Calendar
Calendar 🚺	: ALL	•]::[A	ALL 🔻 🗄 ALL	•			3
Attendance	W			November 2018 •			
Course History	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Grade Book	28 Xeek D	29	Schrute, P Science 10(6) : Mid-		8	2	3
School Information			Term Exam 1 - Score: -	Democratic ideals in the Constitution - Score: 100.00			
Student Info	4	5	8	7	8	9	10
Test History	Week D	4			Jackson, K Am Govt(0) : Constitution Amendments - Score: 100.00	Dackson, K Am Govt(0) : Constitution Test - Score: 100.00	
	9 11	12	3		15	18	17
	Meek D	Jackson, K Am Govt(0) : Federalism and the Constitution - Score: 80.00			Jackson, K Am Govt(0) : 80's America - Score: 75.00	-	
	18	10	0	21	22	23	24
	Meek D			Jackson, K Am Govt(0) : Unit 5			
	2			Homework 7 - Score: 0.00 - Missing Jackson, K Am Govt(0) : Unit 5			
				Homework 6 - Score: 90.00			
	25 25	28	27	28 Jackson, K Am Govt(0) :	29	30	1
	M			Executive Branch - Score: 75.00			
	<u> </u>						



- 3. Change your calendar view to see events by day, week, or month.
- 4. Click on an assignment for more details about the assignment, score, and resources.

Attendance: How do I view attendance details?



Attendance details can be viewed in three key areas:

- 1. Monthly views include icons to indicate days marked absent, tardy, or in an activity.
- 2. Totals can be seen in graph form by course and or period
- 3. You can change term dates for attendance graphs

Grade Book: How do I check my current grades?

Follow the steps below:

- 1. Navigate to the ParentVUE web application and log in.
- 2. Click on **Grade Book** in the left-side menu.
- 3. Review the overall grades in each of your classes.
- 4. Click on the class title to see the assignment details for a particular class.
- 5. You can switch classes and quarters by using the drop down menus.



ParentVUE Support Guide

					My Account Help Close	1			
Calendar Calendar Attendance Course History	No Photo Emote Bethesde-Chevy Chase High			Contgomery Co Good mornin					
2 Grade Book School Information	1.56						My Account Help Close	ols	
	Home Synergy Mail Synergy Mail	GRADE BOO Classes for Hope I : Am Govt	High School Kathy Jack	kson Moom 216	s	Progress Cir	No Data	3	
	중 School Information 응 Student Info	1: Algebra II • Progress Pe	Home B7.2	GRADE	BOOK	Last Update: 3/14/2019	No Data		My Azzourt 1965 Close y County Public Schools Memore, 1/27/2020
			Calendar Calendar Calendar Calendar Calendar Calendar Calendar Course History Grade Book	1	rogress Qtr 1 (Hope High Sc		Homework (20.0%) 66.2% (Julie 116.0%) 26.1% Audgement (15.7%) 55.3% Prepot (25.0%) 100.0%		nt View Standards View Course Content V 1 0 Upcomp Assignments Saming Data Scient
			Student Info	Search Search Assignm	sare Name	Show Missing	Show Upcoming		Show Dane Done • Not Done All
				0	Branches of Government, G Week 13 - 9/23/2018 throug SEP Test: Congress 25 Test 100.00 points Week 17 - 10/21/2018 throug	h 9/29/2018 (1 items)		E 53 Late (55% Penat 53.0%	Outline Branches of Government Week 13 - 0525018 (though 1923/2011) Week 13 - 0525018 (though 1927/201 Modern America Week 17 - 1021/2018 (though 1027/20 Week 17 - 1021/2018 (though 1027/20
					DCT Judicial Branch Homework 100.00 poi			₩ <u>90</u> s0.0%	State and Federal Government Week 15 - 10/7/2018 through 10/13/20 Week 20 - 11/11/2018 through 11/13/20

School Information: How can I contact school staff?

Follow the steps below:

- 1. Navigate to the ParentVUE web application and log in.
- 2. Click on School Information in the left-side menu.
- 3. Phone, address, and website information can be found under the school information section.
- 4. Teacher contact/email information can be found under the school contact list.

•	×	A constraint of the second sec	For MCPS educational use only. All actions on subject to MCP5 fore and any logged and actioned. All uses MCP5 forgistions. TATA A. Unre Proposition Encycoic Infirmation, and Network Security.		My Account Help Online Registration Close Montgomery County Public School: Good afternoor
Home	SCHOOL I	NFORMATION			
Synergy Mall					
Calendar	3		School Info	mation	
✓ Attendance	Principal	School Name	Address		
Course History		Bethesda-Chevy Chase High		t-West Hw	
A Grade Book			Bethesda	, MD 2081	4-4420
School Information	Phone 240-740-0400	Fax	Website I https://w		meryschoolsmd.org/schools/bcchs/
Student Info					
Test History			School Staff C		
			School Stall C	Shtact Lis	51
	Staff Name		Job Title	Phone	Extension
	Q		Q		
	4		Teacher, High		
	-		Principal Asst High		
			Teacher, High		
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			Media Specialist		
			Teacher, High		
			School Sec I 10 Mo		
			Teacher, High Teacher, High		
			Teacher, High		
			Teacher, Esol		



Student Information: How do I see student information?

Follow the steps below:

- 1. Navigate to the ParentVUE web application and log in.
- 2. Click on **Student Info** in the left-side menu.
- 3. Review the information about your child.

	·	AMC are the second	For MCFS educational use on All actions are subject to MC review and any be legand and achieved. All are guined to dobe MCFS Seguation IGF AC, the Preparability surgets Systems, Electronic information, and Network Securi	25 25 26		My Account Help Online Registration Close tgomery County Public Schools Good afternoon,
Home	STUDENT INFO					
Synergy Mail			Student Inf	formation		
Calendar			Student Inf	ormation		
Attendance	Student Information					
Course History			-			
Grade Book	Student Name	MCPS Student I	D	Gender	Grade	Home Address
School Information						
💄 Student Info 2	(Last Name Goes By)	Nick Name		Birth Date		Student Email
Test History				-		
	Phone	Communication Language Track			School Nam Bethesda-C	ie hevy Chase High
	IN CASE OF EMERGENCY: Name No emergency information provides		me temporary responsibility			
	Physician and Dentist Information Auth. Health Care Provider Name	Phone	Extension	Hospital		
	Constant of Constant		1000	-		

How do I access ParentVUE on a mobile device?

NOTE: Your ParentVUE account must first be activated through a web browser following the steps above before you can log into the mobile app.

The ParentVUE and StudentVUE mobile applications help parents and students stay informed and connected by providing day-to-day insight into the student's academic experience. The ParentVUE and StudentVUE mobile applications work with Synergy in the same way as the ParentVUE and StudentVUE web applications. It allows parents and students to view upcoming school events, classroom happenings, assignments, tests, and academic performance.

1. Download and install the mobile application(s).

ParentVUE	StudentVUE
Apple	<u>Apple</u>
Android	Android



2. Launch the mobile application and swipe left to choose Elgin School.



3. A message displays asking you to enable location services on your device. Choose Allow. You can also select Don't Allow and manually enter the zip code **85611**.

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To find school district	enter zip code of you	r school district off	
	o Code:		
Synergy SIS school d	istrict(s) near your loca		
	Allow "ParentVU your location w the ap	hile you use	
	"ParentVUE" will us Location to find Scho Synergy School Info near your curre	ol Districts using rmation System	
	Don't Allow	Allow	
-			
Having trouble in finding		Districts	
Email Edupoint			Enter Manually



4. Tap Sonoita Elementary School District from the list of school districts.

To find school district enter zip code of your school district office						
location	: 					
Zip Code 85611	District Events					
Synergy SIS school district(s) ne	ar your location:					
Sonoita Elementary Scho	ool District					
NaN mi Elgin AZ 85611 https://sonoita.apscc.org/						
Sierra Vista Unified School District						
17.79 mi Sierra Vista AZ 85635 https://svvue.apscc.org/						
Palominas Elementary S	chool District					
26.43 mi Hereford AZ 85615 https://palominas.apscc.org						
Continental Elementary	School District #39					
27.14 mi Green Valley AZ 85614 https://az-cesd39.edupoint.com/						
Santa Cruz Valley Unified	School District #35					
28.4 mi Rio Rico AZ 85648 https://az-scvusd.edupo	int.com					

5. Once you have connected to the Sonoita District Synergy server, if prompted, click "Already Activated" and then log in with your ParentVUE credentials. You can also choose to save your credentials to make logging in easier the next time you access the application.





How do I navigate and view information in the ParentVUE mobile app?

When using the ParentVUE/StudentVUE mobile app, users must select the appropriate marking period and class category to view grades and assignments for the associated classes. A parent would need to select each marking period and class category to view all student grade details. It's important to note this is not required when accessing grades from the web application.

TO VIEW STUDENT GRADES:

- 1. Log into the ParentVUE/StudentVUE app.
- 2. Select desired student.
- 3. Select "Grade Book."
- 4. Select the drop-down option to view marking periods and class categories.
- 5. A student's classes are sorted into class categories (category abbreviations are defined in the table below). Based on the student's class schedule, select the current marking period and a class category to view grades and assignments for the associated classes. Only classes in the selected category will display, along with the overall grades..
- 6. To view class assignments, select the class name.
- 7. Select "Grade Book" (upper left) to go back to the list of classes in the selected category.
- 8. To view classes in a different category, select another class category/marking period.

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Login	Counter name Data of cities and them. Data of cities and them.	Class Notes	
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FAQ's

What if I did not receive a parent activation email or mailer?

Only parents who have a valid email or home address on file and who have education rights, custody, and contact allowed for a student receive letters. If you did not receive an activation email or mailer, contact the school and provide a valid email address or verify the home address is current. If there is a previous custody concern on record, contact the school to make sure that the correct settings are marked for education rights, custody, and custody, and contact for each parent/guardian listed.

Why did I receive several activation letters associated with multiple children?

In some cases, duplicate parent accounts may exist in our system. If you received multiple letters, please contact your child's school so they can merge the accounts together. Please be sure to indicate which account you would like to keep.

Should relatives or emergency contacts receive a ParentVUE activation letter/email?

Only parents that are associated with a student record who have education rights, custody, and contact allowed should receive these letters. Emergency contacts do not receive access to ParentVUE.

Why isn't my Activation Key/URL working?

Be sure you have typed the name and activation key exactly how it appears in the email or activation letter.